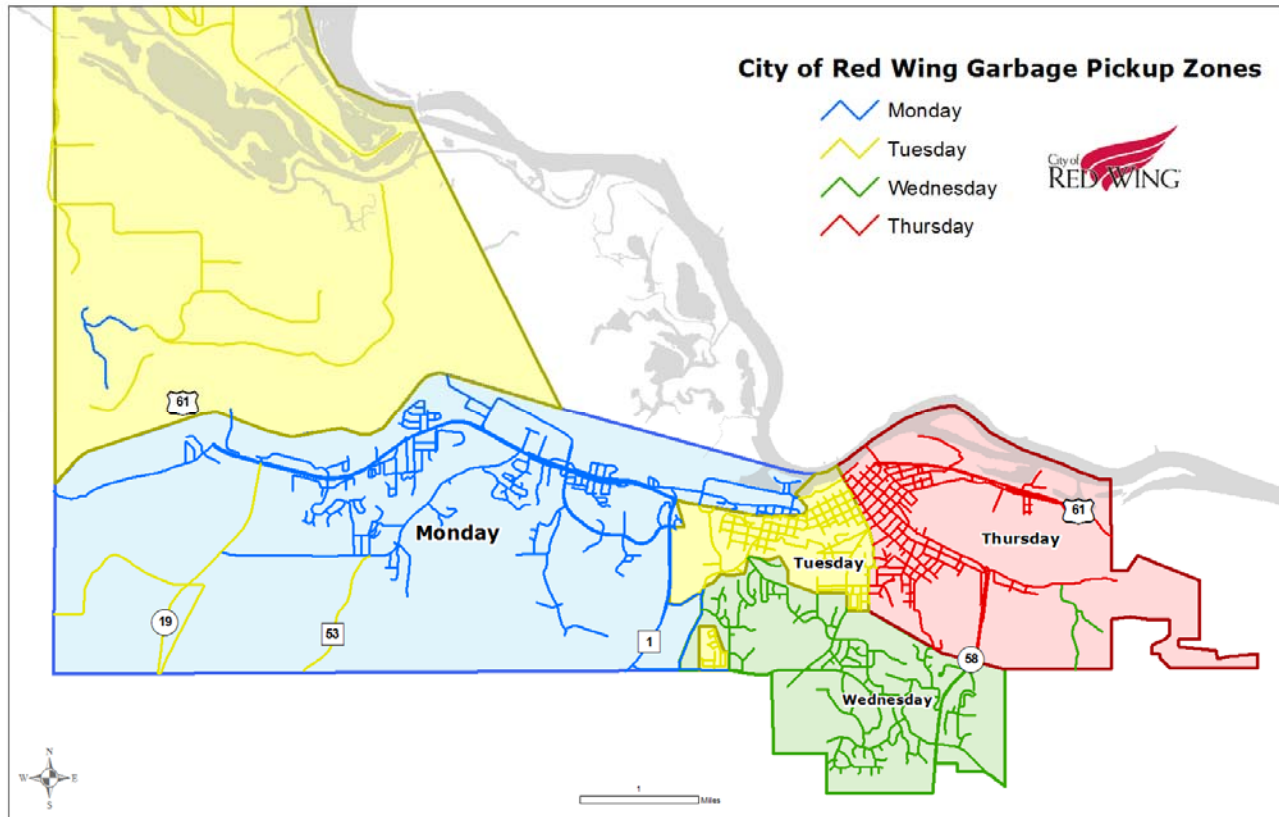


## Garbage Collection Schedule Map



## 2019 Residential & Commercial Garbage Service



**Red Wing Solid Waste Campus**  
1873 Bench Street  
Red Wing, MN 55066  
651-385-3658



**Valet Service** is collected on Wednesdays  
**Rural Routes** – areas outside the colored areas are collected on Tuesdays  
**Holiday Weeks**, garbage collection is delayed by one day from the holiday thru the remainder of the week

**LOCATION:**  
Approximately 2 miles south of Highway #61 on Bench Street (Goodhue County Road #1)

## Garbage Collection Guidelines

- Garbage is collected once per week as per routes laid out on the City Map
- Carts must be placed at the curb (or previously agreed upon location) **before 6:00 a.m.** on the designated collection day for your area.
- Lids on carts must be closed. If the lid does not close and garbage falls out of the cart when the driver attempts to empty the cart, you will be charged for extra volume garbage.
- Carts must be placed with the handle facing the house.
- All garbage must be bagged and tied to prevent garbage from littering the streets.
- Carts must be placed at least 4' from any obstruction (parked cars, utility poles, mailboxes, recycling bins or snowbanks). Please do not place recycling bins and extra garbage in front of or directly next to your garbage can.
- If your residence has more than one automated cart, you will need to place the carts 4' apart.
- Containers must be removed from the curb within 24 hours of collection.

Improperly placed carts, overfilled carts and inaccessible carts may not be emptied, or you will be charged a service fee if the driver has to get out of the truck. If your cart or recycling bin is not out on time, you will be charged a call back fee for the truck to return and empty your cart or recycling bin.

### Proper Placement of Your Garbage Can is Important



## Missed Garbage

- Customers who have had their weekly collection missed (meaning it was put out by 6 a.m. and placed in the proper location on your collection day and not picked up by the crew) must notify the Solid Waste Campus at 651.385.3658 by 4:00 p.m. on their regularly scheduled collection day or by 8:00 a.m. on the following work day to have the container picked up that week.
- If your refuse was "missed" because it was not put out on time, not put out on your collection day, or not put out in the proper location you will be charged a fee for the crew to return and empty your container either the same day or the following day.
- Failure to notify the department will cause the dwelling to forfeit the one can weekly service for that.

## Extra Volume

- Extra volume will be picked up by automated truck any time. However, if the operator gets out of the truck it is a standard charge with the additional amount of refuse not to equal more than another cart.
- If a residence continually generates extra volume (three extra volume pick-ups within one billing cycle) they will be required to increase the size of their container. Costs associated with the change of cart will be reflected on your monthly Utility Bill

## Valet Service

- The City will provide a valet service for elderly or handicapped residents that may have a medical issue that inhibits them from rolling their cart to the curb. Simply call the Solid Waste Campus (651-385-3658) to request the service.
- In these cases, the driver will come up to the house to retrieve and empty the cart.
- Valet Services is provided on Wednesdays.

## Collection Fees

The waste collection fee includes the cost of collection and disposal of waste collected from each service location. Fees are based on the current operating budget and are adjusted periodically to reflect the cost of service.

The monthly charge per residential unit will depend on the size of the cart serviced, and will be included on the monthly Utility Bill

- (1) 48 gallon cart - \$20.51/month
- (1) 96 gallon cart - \$37.72/month

- These carts **MUST** remain at the property if the property is sold.
- All damage to the waste carts by the resident is the responsibility of the resident to replace at the current cost of a replacement cart
- If the cart is lost or stolen, it is the responsibility of the resident to replace at the current cost of a replacement cart.
- It is the responsibility of each property owner to keep the cart clean.

## Items Not Collected

- Yard Waste – grass, leaves, garden debris.
- Trees and Shrubs, brush & branches
- Furniture, Appliances, Electronics.
- Building Materials, Carpet, Windows, Shingles]
- Dirt, Rock, Concrete, Brick
- Tires
- Household Hazardous Waste.

## Holidays

Waste will NOT be collected on the following holidays. During weeks with holidays, garbage collection is delayed by one day from the holiday thru the remainder of the week.

- New Years Day
- Martin Luther King Day
- President's Day
- Memorial Day
- Independence Day
- Labor Day
- Veteran's Day
- Thanksgiving Day
- Christmas Day